WG ICT – software providers

CONVENOR	Bart Cieters (AAD&A) & Albert Palsterman (CRNSP)
REPORTER	Bart Cieters (AAD&A)
PRESENT	Albert Palsterman CRNSP (Stream Software), Bart Cieters AAD&A (Dienst Automatisering), Sjoerd Defoer AAD&A (ICT); Jim Styleman CRSNP (AEB), Guy Vandendriessche (MSC Belgium) An Van Gysel (Norriq Belgium), Johan Geerts CRSNP (Intris NV), Martin Goblet CRSNP (Ziegler S.A.), Pieter Haesert (4T – Agoria), Patrick Braat Softpak, Remco Ruiter ABM Data Systems
EXCUSED	An Van Gysel (Norriq Belgium), Chris De Clerck (AADA) Janik Monsieurs CRSNP (Descartes Systems Group), Eric Geerts CRSNP (Descartes Systems Group), Erik Meijers CRSNP (LANGDON SYSTEMS NETHERLANDS), Linda Garcia CRSNP (SAP BELGIUM N.V.-S.A.), Marc De Keyser (Avantida), Roy Van Montfort (Amberroad), Rudi Gees CRSNP (REALDOLMEN), Walter Aerts (Durot), Wendy Claus AGORIA (Honda)

Info: The questions from CRSNP are in black normal format.
          The replies from customs are in blue italic format.

1. **Electronic DV1**

   Questions per 3/11
   Apparently there is an issue with the IMD declaration (reg 40/42) where the DV1 is mandatory.
   No DV1 can be declared with this type of declaration. The error message "incomplete address for AEO" is returned by the customs system. See the e-mail correspondence of 3/11 18:08 of Mr. Jim Styleman.

   Ticket 29654 has been created. This ticket will be part of PLDA17.9.

2. **EORI for Import**

   Where a company has an EORI number but no VAT number the PLDA system requires always a code Y040 (VAT number) also for scenario's where there is no VAT number.
   This should be changed.

   Our Legal Department has confirmed me that this can be changed in PLDA. Ticket 29654 has been created. This ticket will be part of PLDA17.9.

3. **Adapt customs systems to UCC**
   Organization of ICT-workgroup for data analyses
   UCC Compare Cuscar datadefinition with UCC annex B G3 and G4 definition

   The comparison was made on 5/5/2017.
   The comparison was made and distributed by email to Customs and all members on 7/5/2017.
   The members found considerable differences in concept and data definition between both messages. For further information please refer to the email.
   The members would like to be informed on the next steps/planning taken by Customs.
   If a BPM session would be advisable some members would like to participate.

   Update: First meeting European Project Group on 11 and 12 September. 13 Member States .Goal is a BPM and Common Specifications for the members of this Project Group. Next meeting: 23 and 24 October 2017. If needed in the upcoming meetings members of the group WG ICT – Software providers will be consulted.

During the meeting the BPM for AIR has been discussed. At the end of the meeting it was clear that an agreement wasn't possible yet. All the participants have taken the possible scenarios back home for further study. Our goal is to have an agreement during the next meeting (12 and 13 December 2017).

4. Gefeg

UCC GEFEG: has Belgian Customs decided to use the GEFEG tool for UCC data modelling and the creation of the message specifications? Please advise status.

Tender for tool was published. Tender was necessary because Inspecteur van Financien didn't agree because there was a problem with the rules of monopoly. Meanwhile we have only received an offer from the company Gefeg. In the upcoming weeks the offer will be transferred to Inspecteur van Financien and the tool will be installed.

Please advise status.

The company GEFEG has received on Monday 13 NOV 2017 the purchase order. We hope that the tool can be installed in the upcoming weeks.

5. Starteam number 23222

Customs will, together with IBM and ICT, investigate whether following statuses can be transmitted.
- Financiële afhandeling opgestart (contante betaling)
- Klaar voor controle
- Controle door MODA

Because the upgrades to CCFF and CCRM have taken place in the meantime, this issue remains on the agenda.

As mentioned during the last meeting, this will be integrated during the review of the import process

Item remains on the agenda

6. Integration Export process

For air freight Kristian VDW wants this topic to be treated with priority. Everything would be in place to definitely start this process. The pilot companies have received the information and the involved members of CRSNP follow this up.

As we understood BAFI distributed a message whereas the electronic process would be mandatory as from 1/9. On the other hand also a communication around "Brucloud" was introduced. Moreover Customs distributed a circular on 10/5.

Members request the exact planning for the mandatory operational start of this export system and the status of cooperation with Brucloud.

Goodsflow export is already available in production. The use of IE507 will be mandatory for the airport of Zaventem.as from 1/9/2017.

Integration export process air cargo: no major issues in sending the charge reports for air cargo.
The members ask for a timing of the next processes: transfer message and export manifest.

29426, 29427 en 29428 have to be solved before export manifest can be used.
Transfer message can be tested.

No further technical issues.
One member (Ziegler) still has no reply from customs. His exports are not confirmed although he follows the (manual) procedure Can there be done something about it ?

Bart Cieters will inform Dorothy Cardoen that the problem hasn't been solved yet, but Ziegler will also contact the local customs officers to verify why certain excel-lists haven't been uploaded into the system.

7. Limit of 999 tariff items in declaration

In XML it is only possible to send a few hundred items per declaration (200 to 300) without time-out. In EDFACT it is however possible to send 999 items without time-out. According to CRSNP, it is not working in XML due to:
- The XML message is much larger than the EDIFACT message?
- The XML message is converted to an EDIFACT message before processing by Customs?

Limit of 999 tariff lines: this has improved, but 999 lines is still problematic.
Important topic for the WG ICT.

Extra monitoring has been added by our ICT Department. More info has been transferred to IBM.

Monitoring has shown us that there is a performance problem with the AEO-webservice. This problem will be solved in AEO. A new version of AEO will be delivered and we expect to install this version in production in January 2018. After this installation, the monitoring of our applications will go on.
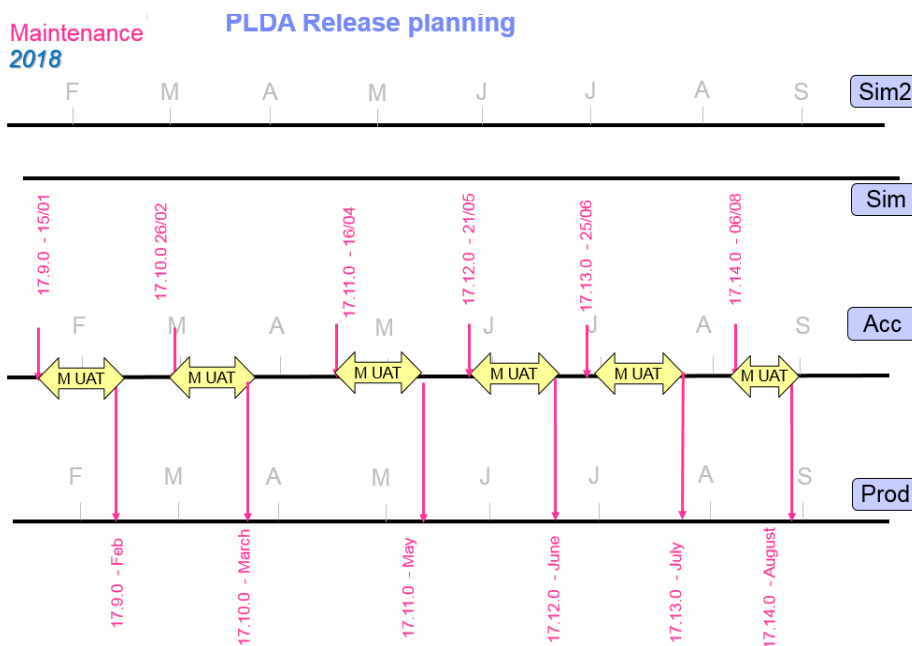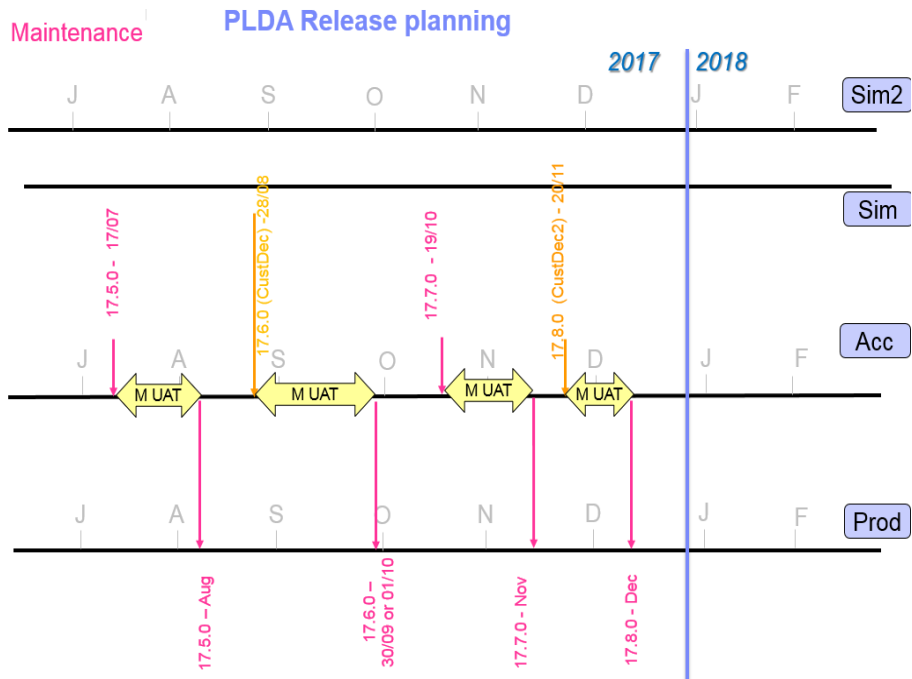
8. Electronic Consolidation (Globalisatie)

For the moment the project has been set on hold because there is a huge difference in the received statistics from the software houses and from the Customs offices. Further investigation is needed.

Statistics are clear, but the Project is still on hold. Some questions have to be answered but the projectmanager of PLDA didn't find the time yet.

On 21/11 a meeting of the WG globalisatie has been planned. We understand that the project is on hold because of budget limitations and a great impact on the customs hardware. (Much more data must be processed than today and the actual set-up is not capable to cope with it. Consequently the question is: Does this meeting make sense? Or is it cancelled ?

Since Monday 13 November 2017 the project has been resumed. Meeting of 21/11 has been postponed until 19/12.

9. Short term planning

10. Expired certificates

How can we, using a Get Status message, after the renewal of an expired certificate request the status of a particular declaration?
It may concern thousands of messages. Many declarations with an Exit Confirmation or "Regularisaties" are not confirmed through the normal IT channels and are retrieved using a Get Status message. How can this be solved ?

We are looking forward to David Vandendriessche's solution proposal.

To solve this problem IBM needs to update the structure of the database. By mid-2018 it should be possible to solve this issue in prod.

11. Direct representation

12. EMCS

a. EMCS fase 3.3
Can Jurgen v.H. be present during the meeting and reply to some technical questions of our members
As we understand, some technical aspects are not clear and on 15/2/2018 there will be a big bang. The members want to be sure to be able to test the new modifications before the deadline.

EMCS Phase 3.3 technical documentation is available but for further clarification is needed.
See [presentation on the website of the National Forum](#).

- Is a test environment available for EMCS Phase 3.3? Which URL do we use?
The tests can be performed in the SIM environment. From January on, the ACC will be transferred to EMCS Phase 3.3. URL ACC remains the same. URL SIM will be sent as soon as possible.

b. EMCS in replacement of AGD import.
Are there any specific fields which are to be enabled
MSA-Movement can be used to send messages
Notification service can be used instead of emails.
More info will be published on the website.

13. NCTS :

a) NCTS Roll out (pdf)

It is still not clear what offices will be using the new NCTS application and when they will activated.
Can this be clarified ?
Is there a planning for the next offices after the ones that have been announced?

BE408000 and BE432000 have been switched to NCTS-RW.

The roll-out for next offices depends about how big and troublesome the lessons learned are from this roll-out.
Except the fact that the next offices to be rolled out will be in Flanders, we did not come up with a newly fixed planning yet.
Please note however we already came to the conclusion no more than 2 offices will be migrated at a time.
In any case we do stress upon the fact
Traders must be aware they should have their email-address for receiving the TAD linked to their EORI (eori.be@minfin.fed.be).
Traders working in Simplified procedure, should ask regional KLAMA-services to check if their authorisations are correctly and fully registered in the DB of Authorisations. Once their authorisations is registered in this DB, they can ask ncts.helpdesk@minfin.fed.be to register their UNLO-Code also in the actual NCTS so they can start using the UNLO-code instead of the VP-code.
The use of "camion…truck" as identity of means of transport, is yet not allowed, and in the new system checked by the system. So this is not something new…
Before we roll out a new office we do the exercise in TEST with PROD-data. For traders it means that if they ask for it, they can already test if their application is congruent to what is coming up.

Here you'll find the planning of the migration. This planning can still change.

1/feb		14/feb		27/feb		12/mrt		25/mrt		7/apr		20/apr		3/mei		16/mei	
OOSTENDE	BE328000	AALST	BE301000	TIENEN	BE424000	MACHELEN	BE212000	ANTWERPEN	BE101000	OTTIGNIES-LOUVAIN-LA-NEUVE	BE211000	MOUSCRON (RISQUONS-TOUT)	BE662000	ARLON	BE501000	GRACE-HOLLOGNE	BE532000
ZEEBRUGGE (BRUGGE)	BE343000	GENT	BE312000	VILVOORDE	BE210000					HOUDENG-GOEGNIES	BE632000	GOSSELIES	BE680000	EYNATTEN	BE514000		
		REKKEM	BE349000	BRUSSEL	BE204000					NAMUR (Saint-Servais)	BE648000						

b) Meeting Communication NCTS

IT customs wants to move NCTS and PLDA to the same communication protocol.
Following protocols are offered: Web services/FTP/AS2/IDcard or token.
A separate meeting will be organized by the CRSNP communication providers for the members that perform communication.
Descartes will take the initiative and inform the result to customs.

A meeting with a smaller group of software providers have been scheduled. First meeting will take place on 23 November 2017.

14. Cuscar

1) About the new field for the representation (direct/indirecte):
   a. Which EORI must be submitted, always the one from the declarant? Is this the EORI of the Ship owner/operator when direct representation and the EORI of the agent when indirect representation ?
   Reply not yet received from the claims department.

2) Can customs supply us an example message with function code 8 ?
Has customs already tested the message ?
Is there no UNB segment missing ? During development our specialist was of opinion that the message cannot work

As we understood from the last meeting WG binnenbrengen of 29/9 there is no customs instruction / procedure yet how to use the "Transfer" function of specifying the responsibilities and way of use.
When is it expected to be ready ?

As discussed during the CRSNP meeting of 14/11/2017, Cuscar RTO will be used by customs and software providers as a test case to publish technical as well as functional specifications for this change. Customs will publish asap the necessary info.

15. Locations codes box 30

One of the files from Customs was corrupt, but this was already replaced with a correct file.
The new location codes were received on 1/11 directly from customs. removed
The code list is not complete, for example following codes are missing (including the MRN of the declaration that had these codes)

```
BEBRUZ1124001     17BEA0000038367389
BEDTOZ3161002     17BEI0000038403207
BEANR00524        17BEE0000038796308
```

This issue will be checked by Martin and reported later if still existing

```
BEANR00524 was present in the file of 1/11

BEBRUZ1124001 wasn't present in the file because this location code has an end date of
10/05/2016

BEDTOZ3161002 wasn't present in the file. Ticket 29690 has been created for further
investigation.
```

16. Evaluation Brucloud

Customers of several CRSNP members are sending copies of the IE507 (charge report) to BruCloud.
Do these customers get faster exit confirmations?
Initial feedback doesn't seem to indicate a difference with the companies that don't send a copy to BruCloud.
Question to all CRSNP members to further investigate and measure and compare the response time of the exit confirmations.
If there are no differences there is no reason for questioning the level playing field.
As we understand the advantage of sending a copy to Brucloud is the fact that in that case no excel lists have to be given to customs in Zaventem.

17. Evaluation NxtPort

No experience or feedback from the members on the development or use of API's.
We expect from the Customs Authorities that they treat all communication providers to Customs equally, maintaining a level playing field.
No further comments or feedback

18. Globalisatie / Consolidated declarations

Foreseen 19/12/2017 10:30 h in Brussels NG

19. Meeting Raad van bestuur CRSNP/WG ICT met Chris De Clercq & Bart Cieters

14/11/2017 at 13:30 in Brussels NG

20. Meeting on communication

21. Next meeting ICT software providers:

meeting room A08. As always from 10 to 12.00 h.
Next ICT Meetings are foreseen on
Thursday 18 January
Thursday 15 March
Einde verslag