

# UPDATE on the Emergency Procedure (“EP”) and how to interpret this.



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NCTS P5 will be available on 21 January 2025  
around +/- 10.00AM (after internal and external tests).

- The **4 day GLOBAL Emergency Procedure** is intended to help companies and/or software providers who encounter unexpected problems: you are covered by this; but you can on-board at your own pace.
- In case of urgent shipments: you do NOT need to apply for an individual Emergency Procedure since there is a global EP already active:  
Link [NL](#) GAC&E - Link [FR](#) GAC&E
- **Keep an eye on the GAC&E “News page”** GAC&E Link [NL](#) - Link [FR](#)
- In case of issues: notify your software provider !



## UPDATE mbt de Nood Procedure (“NP”) en hoe hier mee om te gaan.

NCTS P5 zal beschikbaar zijn op 21 January 2025 omstreeks +/- 10.00AM (na interne en externe tests).

- De 4 daagse **GLOBALE Nood Procedure** is bedoeld om de bedrijven en/of software leveranciers te helpen in geval van onverwachte problemen: zij zijn gedekt door deze Nood Procedure; en ze kunnen op hun eigen ritme on-boarden.
- In geval van dringende verzendingen: u hoeft dus geen individuele Nood Procedure aan te vragen gezien er al een Globale NP actief is: Link [NL](#) GAC&E - Link [FR](#) GAC&E
- Hou de AAD&A “News page” in het oog: Link [NL](#) - Link [FR](#)
- In geval van problemen: verwittig uw software leverancier!



# UPDATE concernant la Procédure d'Urgence ("PU") et comment la comprendre/utiliser.

NCTS P5 sera accessible le 21 Janvier 2025  
à partir de +/- 10.00 AM (après des tests internes et externes).

- Le but de la **PU GLOBALE de 4 jours** est d'aider les firmes et/ou fournisseurs de logiciels en cas de problèmes imprévus: elles sont couvertes par cette PU globale; et peuvent faire leur on-boarding à leur propre rythme.
- En cas d'envois urgents: vous ne devez donc **PAS** demander une PU individuelle, car il y déjà une PU globale en application:  
Link [NL](#) AAD&A - Link [FR](#) AGD&A
- **Gardez un œil sur la page « Actualités » de l'AGD&A** Lien [NL](#) - Lien [FR](#)
- En cas de problème : informez votre fournisseur de logiciels !





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# INFORMATION MEETING ON NCTS P5 "GO LIVE" ON 21 JAN 2025



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- Tested
  - Office of Departure: OK / Office of Destination: OK
- Write-off from NCTS P5 into IM 7 in PLDA: ((i.e.: the script for the transformation of the MRN number needs correction) was positively tested; (complementary tests are possible)
- Blocking issues firm previous sessions:
  - IE044: “unloading remarks”: done and OK
  - CCRM tested but complementary scenario’s to be explored
  - Weight under 1 kg: solved
- TO BE REFINED: TAD document is OK but needs minor changes
- Conclusion: no more blocking issues in NCTS P5 as identified by CNRSP

**Fixes and deployment until 20 Jan @ 22.00 Hr are possible and will be made**



- These are 2 different IT systems
- P4 will continue \*but\* entering a declaration will be disabled; wrapping-up existing P4 declarations remains possible in P4
- P5 is already live and runs on separate infrastructure, independent from P4

# Timing



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- 20 Jan 2025 @ 23:59:59 Hr CET (= Belgium time):  
NCTS P4 stops for new déclarations
- 21 Jan 2025 @ 00:00:01 CET:  
Emergency procedure starts
- until 24 Jan 2025 18:00 Hr CET (= Belgium time)
  
- But P5 system will go live as soon as possible on 21 Jan AM;
- On-board on YOUR rythm;  
please not all on the same moment



## Emergency Procedure

**start 21 Jan 00:01Hr; ends 24 Jan 18.00Hr BELGIAN TIME = CENTRAL EUROPEAN TIME;  
formal communication on Customs website to be published**

- Monitoring; daily meetings with BE GA Customs & Excise, ICT FPS FIN, National Forum, Software providers, PoAB: during emergency procedure period
- Internally BE GA Customs & Excise
  - Macro's on NCTS P5
  - Follow-up listings generated live from databases
  - “button” for volume release
- Guarantees are also monitored
- NCTS arrivals with MRN's from other EU Member States have been tested with: GE, PL, UA, NL.
- Throttling on FPS FIN side / load balancing





## IN CASE OF PROBLEMS AND ...BEFORE CALLING...

### Check the content of your declaration first!

- For NON Technical / data set questions:  
Check the MASP Q&A FIRST + webpages GA C&E datasets  
for declarations  
and **ONLY THEN \*mail\* Economic Support**
- For clearly **IT TECHNICAL issues** on a CORRECT  
declaration:

**GET IN TOUCH WITH HELPDESK BY MAIL**

